



# GATEWAY

CASINOS & ENTERTAINMENT LIMITED

The health and safety of our employees and customers is always our highest priority at Gateway. We ask all employees to cooperate in taking steps to reduce the transmission of communicable diseases in the workplace.



Practice regular handwashing (20 seconds with warm water and soap) and avoid touching your eyes, nose and mouth.



Avoid hand shaking and always cough or sneeze into your elbow sleeve.



Avoid close contact with others. If you have any symptoms of a cold or influenza, even if mild, stay away from others.



Stay home when you are sick.

Our properties continue to uphold their high standards of cleanliness and have implemented new housekeeping and disinfecting protocols. We have also added hand sanitizing stations at entrances and restaurants across the country to provide an additional measure of protection against all types of transmittable diseases.

## The Safety of Our Guests

### Are Gateway properties at risk for COVID-19?

As per the Public Health Agency of Canada, there is currently a low risk to Canadians. We have received no reports of any link between the confirmed Canadian cases of COVID-19 with any Gateway property.

### How is Gateway preventing the spread of germs?

Maintaining a clean environment is a year-round priority and it is regular practice to clean all hard surfaces, such as doors and slot machines. Under the current environment, Gateway is being hyper-vigilant in our cleaning protocols throughout our properties to prevent the spread of transmittable illnesses, including COVID-19.

We have positioned hand sanitization stations across the property for use by patrons and staff to protect against the spread of germs.

### Is Gateway reducing hours in order to deep clean?

No – we are not adjusting our hours. All cleaning is performed throughout the day regardless of the facilities operating hours.

### Can customers wear masks when playing at a Gateway property?

Customers wearing flu masks will be permitted to enter and remain in gaming facilities, provided they produce acceptable ID upon entry. Upon request, security personnel may ask the guest to briefly remove their mask for verification of identity.

### What if a customer or employee exhibits symptoms of COVID-19?

The symptoms of COVID-19 are similar to other respiratory illnesses. Most cases are considered mild to moderate and include: fever, dry cough, sore throat, headache and shortness of breath. Please notify your supervisor if you suspect that a customer or employee is sick.

## Protect Yourself

### Employees should stay home, if:

Employees who have been diagnosed with COVID-19 and those who are living with, in an intimate relationship with, or caring for someone who has been diagnosed with COVID-19;

Employees who have received direction or recommendation from a government agency, health authority, or public health official to self-isolate;

Employees who return to Canada from a location subject to a Government of Canada COVID-19 related travel advisory; or

Employees who are exhibiting flu-like symptoms (fever, coughing, shortness of breath).

### Can masks be worn at work?

No – the Public Health Agency of Canada does not recommend that healthy people or people who have not travelled to a COVID-19-affected area need to wear masks. We ask employees to be diligent in their usual hygiene etiquette.

### Information for Travelers:

Employees who return to Canada from a location that is not currently subject to a COVID-19-related travel advisory should monitor their health closely for 14 days upon return. We recommend contacting us after any international travel prior to return to work as circumstances may change while you are away.

People arriving in Canada from China, Italy and Iran are asked to stay home and self-isolate for 14 days. If any symptoms arise, contact your health care provider. If you have travelled to Japan or South Korea you must contact your supervisor prior to your return to work as circumstances may have changed while you were away.

Please contact your manager or HR for more information.