

April 27, 2020

Ms. Richelle Stewart  
Secretary Treasurer  
UFCW Local 401  
Edmonton, Alberta

**Via Email to Richelle & Chris**

Dear Richelle,

Further to your letter of April 26, 2020 concerning the Positive Testing in our **Deerfoot Meadows Calgary Store #1539**, please note the following:

- 1) The case involved a single employee;
- 2) The employee is [REDACTED]:
  - a) [REDACTED] self-isolating,
  - b) [REDACTED],
  - c) [REDACTED] advised the store April [REDACTED] of the positive result,
  - d) Last day worked was [REDACTED],
  - e) Symptoms started April [REDACTED],
  - f) [REDACTED]
  - g) It was determined that no others required self-isolation.
- 3) This colleague is eligible for our Pay Protection Plan,
- 4) My text message and subsequent email to you, both of April 25/20, advised the union of this case and provided essential details,
- 5) Our Medical services Department and the Health Authority have determined that there is no one else impacted or requiring to self-isolate,
- 6) As is the case in all occasions where we have a positive test result, our medical department works in very close conjunction with the health authority and we follow all the direction and guidance that they provide to us,
- 7) Our current practice is to deep clean and sanitize the store after receiving a positive test result. The work is carried out when the store is closed and is conducted by a 3<sup>rd</sup> party service provider and that has been done in the case at hand,
- 8) We continue to conduct huddles with our colleagues as we are made aware of positive cases and in many cases, reach out via the telephone in order to make them aware of a positive case in their store and that has been done in the case at hand,

- 9) We have notified the media in order to make the public aware of this positive case where a store deep sanitization occurred,
- 10) We continue to remind colleagues to continue to self-monitor, practice social distancing and personal hygiene protocols,
- 11) Since the onset of this pandemic, the Company has provided the Union with multiple updates in the form of emails and phone calls, in some cases photos of the various safety precautionary measures and improvements made in our stores,
- 12) Our manner of communication to the Union on each case has been immediate and the details of the communication being consistent from store to store.

Should there be any further positive cases, we will continue with our current practice of notification via telephone, text, and/or a detailed email.

I am working from home and do not have printing or scanning options. I am therefore unable to print, sign, and scan this letter to you.

Should any of the current practices or procedures as indicated in the steps outlined above be amended, we will advise.

Sincerely,

Roger Bockstael  
Senior Director Labour Relations  
**Loblaw Companies Limited**

